



<p>CHRISTMAS CLOSING DATES 2024/2025</p> <p><i>Load Date 14 Dec 2024</i></p>	<p>* Observed Stat days – 25, 26 Dec, 1,2 Jan</p>		
<p>ORGANISATION</p>	<p>CONTACT</p>	<p>CLOSING (Last Day of Business)</p>	<p>OPENING (First Day of Business)</p>
<p>Age Concern Wellington Region</p>	<p>Phone: 04 499 6646 Email: info@acwellington.org.nz</p>	<p>Closing EOB Friday December 20</p>	<p>Reopening Monday 13 January</p>
<p>Age Concern Kāpiti Coast Inc</p>	<p>04 298 8879 – admin@ageconcernkapiti.co.nz</p>	<p>12 noon Friday, 20 December 2024</p>	<p>9am Monday, 13 January 2025</p>
<p>Alcohol Drug Helpline</p>	<p>0800 787 797 or text 8681, 24 hours a day, 7 days a week</p> <ul style="list-style-type: none"> • Call our Māori Line on 0800 787 798 or FREE TXT 8681 (we will TXT you back) for advice and referral to kaupapa Māori services • Call our Pasifika Line on 0800 787 799 or FREE TXT 8681 and we will TXT you back, for advice and referral to services developed for Pacific people • Call our Youth Line on 0800 787 984 or FREE TXT 8681 and a counsellor will TXT you back. For advice and referral to services for young people • We have online chat available. When you see We are online! simply click on contact us Here and a chat window will open. You can also leave us a message. 		<p>Open 24/7</p>

Atareira	Ph (04) 499 1049	Close on 24th December 2024	Re open on 3rd January 2025
Birthright Wellington	info@birthrightwellington.org.nz 04 499 0055	23rd December 2024	6th January 2025
CanBead Wellington	Co-ordinator, Kirsty Jackson kirsty@caninspire.org.nz	20 December 2024	3 February 2025
Cancer Society (Wellington office)	0800 226237 or 04 3898421	Midday Tuesday December 24th	Reopening Date: 8.30am Monday Jan 6th 2025
Catholic Social Services Wellington (Office)	04 385 8642 Reception@wn-catholicsocialservices.org.nz	Closing: Friday 20th December 2024	Re-opening: Monday 6th January 2025
Change Makers Resettlement Forum	info@crf.org.nz	Closing 24th December	Re-open 6 January 2025
Citizens Advice Bureau Wellington Central	Level 2, 15 Dixon Street Wellington 04 370 2500	Friday 20 December	Reopening Monday 13 January We have a team available to respond to emails during the Christmas and New Year break. Enquiries will be addressed within 2-3 days. Emails to be sent to: karori@cab.org.nz
Citizens Advice Bureau Johnsonville	04 370 2500 johnsonville@cab.org.nz	Thursday 19 December	Reopening Monday 13 January We have a team available to respond to emails during the Christmas and New Year break. Enquiries will be addressed within 2-3 days. Emails to be sent to: karori@cab.org.nz

Citizens Advice Bureau Kilbirnie	kilbirnie@cab.org.nz / 04 370 2500	Friday 20 December	Re Opening Tuesday 21 January We have a team available to respond to emails during the Christmas and New Year break. Enquiries will be addressed within 2-3 days. Emails to be sent to: karori@cab.org.nz
Citizens Advice Bureau Karori	Phone 04 370 2500 Email: karori@cab.org.nz	Friday 20 December	Re Opening Monday 13 January We have a team available to respond to emails during the Christmas and New Year break. Enquiries will be addressed within 2-3 days. Emails to be sent to: karori@cab.org.nz
Citizens Advice Bureau Newtown	Phone 04 370 2500 11 Constable Street, Newtown newtown@cab.org.nz	Friday 20 December	Re Open Monday 13 January We have a team available to respond to emails during the Christmas and New Year break. Enquiries will be addressed within 2-3 days. Emails to be sent to: karori@cab.org.nz
Community Connections Supported Living Trust	Emily.sheffield@connections.org.nz 022 369 2290 admin@ccslt.org.nz 04 298 7703	Community Connections is Open For Supported Independent Living and Te Pou Hononga (24/7 support). Employment Connections is closed from the 20th of December	Community Connections is Open For Supported Independent Living and Te Pou Hononga (24/7 support). Employment Connections reopens 6th of January
Community Law Wellington and Hutt Valley Branches	04 499 2928 info@wclc.org.nz	Both offices close from 23 December Our last day for legal advice drop in sessions are: Wellington: Wednesday 12.00-2.00 pm and 5.00-7.00pm Lower Hutt: Thursday 12.00-2.00pm	Both Offices reopen 13th January
Community Networks Wellington	04 385 3518 office@cnw.org.nz	Last Day 18 December 2024 Last Email Supplement 11th December (Deadline 10th)	Office Reopens 20 January 2025 First Email Supplement 15th January (Deadline 14th)

Compass Seminars NZ	office@compass.ac.nz	Closing 20 December 2024	Reopens 13 January
DCM Downtown Community Ministry	04 384 7699 office@dcm.org.nz	Closing 24th December 12pm Closed again 1 – 5 Jan	Re Open 30 th and 31 st Dec Re Open 6 January when we'll be fully back up and running
Dementia Wellington	04 972 2595 admin@dementiawellington.org.nz	Office closed from Friday, 20 December	Office re opens from Monday, 6 January During this period, we will not be responding to emails, calls or referrals. As always, if you need any support during the break, please contact your GP for advice, or if it is an emergency ring 111.
Diabetes Wellington	04 499 5085 office@diabeteswellington.org.nz	Closed from 4pm on December 23rd 2024	10am on January 13th 2025. Please note that we will not be able to fulfil any online orders during this break so please make sure you order well in advance before we close. Thank you
Dwell Housing Trust	04 3844854	23rd December 2024	6th January 2025
EKTA	manjit@ekta.nz or phone 021-1317644	For any kai support during the holiday period, please contact Manjit at 021-1317644	Ekta's weekly kai services at St Peter's Church and on Manners Street will continue as usual throughout the holiday period. In addition Ekta will be giving out grocery packs on Friday 27 Dec and 3rd Jan. Details are in the attached flyer or See tab on CNW Website The Community lunch organised by St Peter's and Ekta will be on 1 Jan from 12 noon to 2pm at the St Peter's Church Garden All are welcome.

Electoral Commission	erin.marsh@elections.govt.nz Tendekai.mugadza@elections.govt.nz	Closing 20 December	Reopening 13 January
Endo Warriors Aotearoa EWA	Yessenia 0272541721 info@endowarriorsaotearoa.com	Last Day 20th December 2024	First Day back - 12th January 2025 Yessenia (our founder will be available from 1st Onwards for any period items or surgery packs that need to be sent out)
Epilepsy First Aid	021 024 36472 epilepsyfirstaid@hotmail.com	Closing 23 December 2024	Opening 21 January 2025
Evaro Community Participation Service	Kervin@evaro.nz 027 662 0936	25 December 2024	3 January 2025
Gambling Helpline	0800 654 655 Text Us on 8006	Open year round	
Hato Hone St John	enquiries@stjohn.org.nz / 0800 STJOHN	Office Closing Midday 20 December Our ambulance services run as usual	Office Reopening 6 January 2025 Our ambulance services run as usual
Healthline	0800 611 116	Open 24/7	
Hearing Wellington (also known as Hearing Association (Wellington) Inc.	04 384 7017 hearwell@extra.co.nz	Last day: Thursday, 19 December 2024	Reopening on Monday, 6 January 2024
He Herenga Kura - Kahungunu Whanau Services	After Hours 0800 AWHINA (0800 234 468) https://www.nkcp.org.nz/	Office closed 20th December 2024	Re Opens 13th January 2024
Johnsonville Community Centre	Wellington City Council 04 499 4444 info@johnsonvillecommunitycentre.org.nz	Last day of operation is Thursday 19th December	Reopening date is Monday 13th January

Kāinga Ora Previously - Housing NZ Wellington branch (for current tenants only)	0800 801 601 (24/7, 365 days for urgent calls)		Our Customer Support Centre provides on-the-spot responses for all enquiries 24/7 for urgent calls.
Kaibosh Food Rescue (Wellington)	support@kaibosh.org.nz (04) 385 0825	Last Day of Operation 23 December 2024	Re-opening: 3 January 2025
Kaibosh Food Rescue (Hutt Branch)	support@kaibosh.org.nz (04) 589 1015	Last Day of Operation 23 December 2024	Re-opening: 6 January 2025
Kaibosh Food Rescue (Kapiti Branch)	support@kaibosh.org.nz (04) 260 8118	Last Day of Operation 23 December 2024	Re-opening: 3 January 2025
Karori Community Centre	info@karoricommunitycentre.org.nz	closing at 12noon on 20th December	reopen on 21st January 2025
Kilbirnie Lyall Bay Community Centre	04 387 7867/ 027 243 5339 Info@klbcc.org	Closing Tuesday 24th Dec 2024 at 3pm	Reopening Friday 17th Jan 2025 at 10am. Food For Thought is a free Sunday meal and everyone is welcome. This runs every Sunday of the year 5pm-8pm and continues through Christmas and New Years.
KiwiClass	04 – 384 3693 office@kiwiclass.org.nz	(Last Day of Operation) – 20 Dec 2024	Reopen – 13 Jan 2025
LinkPeople Wellington	0800 932 432	Closed 25, 26 December Closed 1, 2 January	We are open with minimal staff during the Christmas and New Year period 23rd, 24th, 27th, 30th, 31st Dec, and 3rd Jan 08:30AM – 5PM Monday – Friday We resume full services on Monday 6th Jan. We do not provide emergency or transitional housing.

Lower Hutt Women's Centre	04 920 1009 lowerhuttwomenscentre@gmail.com	Closing Date 20 December 2024	Reopening 21 January 2025
Miramar & Maupuia Community Centre	04 388 1944 Grant Ellen - grant@mmcc.org.nz Maddie Forbes - maddie@mmcc.org.nz	Closing down: Friday 20 th December	Opening: Monday 13th January
Men and Trauma New Zealand	info@menandtrauma.nz	Closing December 21st	Reopening January 13th
Mt Vic Hub	24e Elizabeth Street, Mount Victoria 04 390 1411 or 021 765 525 hello@mtvichub.org.nz	last operating date 20th December 2024	13th of January 2025
Newtown Budgeting & Advocacy Services	admin@newtownbudget.org.nz Phone: 04 389 8121	Last day open Friday the 20th December	Our office will reopen on Monday 6th of January 2025
Newtown Community Centre/ Te Whare Hapori o Ngā Puna Waiora	Corner Rintoul & Colombo Streets 04 3894786 info@newtowncommunity.org.nz www.newtowncommunity.org.nz	Last Day Open Tuesday 17th December	Reopen Thursday 16th January 2025
Newtown Tool Library	In between the playground and the library – 9 Constable Street newtown.tool.library@gmail.com 04- 3894786 www.newtown-tool-library.com/	Last Day Open Wednesday 18th December	Reopens Saturday 18th January 2025
Newtown Union Health Service	04 380 2020 When the service is CLOSED you can contact: Emergency Services dial: 111 for emergencies only or Healthline Ph: 0800 611 116 for medical enquiries or Wellington Accident & Urgent Medical Centre Ph 3844 944, 17 Adelaide Road, Newtown, Wellington		

New Zealand Red Cross (NZRC)	wellington@redcross.org.nz 080073327677	20 December 2024	Reopening 6 January 2025
Parliament	www.parliament.nz https://www.parliament.nz/en/visit-and-learn/visit/visitor-centre/	Closed Christmas Day, Boxing Day, New Year's Day, 2 January, Waitangi Day (February 6), Good Friday, Easter Sunday, and ANZAC Day. The House is expected to adjourn for the year on Thursday afternoon, 19 December	The Visitor Centre is open 7 days a week 9:30 a.m. to 4:30 p.m. Except Stats
PGF Services (Problem Gambling Foundation)	0800 664 262 help@pgf.nz	Closing Date: 21st December	Reopening Date: 13th January
Plunket's community services Wellington	PlunketLine 0800 933 922	Close on Friday 20th December	Re-start in February when the new school year commences (date dependent on the group) This doesn't affect our clinical services which will run throughout the Christmas and New Year period on reduced hours. Clients can keep up to date with community services via our Facebook page , and our clinical hours can be found on our website .
Samaritans of Wellington Inc. (Admin Team) Samaritans Help Line	marketing-wellington@samaritans.org.nz Samaritans help line 0800 726 666	The Samaritans mental health telephone helpline will remain open for all those needing confidential, non-judgmental support over the Christmas period.	Full List of Crisis Help lines https://www.mentalhealth.org.nz/get-help/in-crisis/helplines/
Smart Newtown	04 380 0143 info@smartnewtown.org.nz Level One: Corner Rintoul & Colombo Streets www.smartnewtown.org.nz/	Last Day Open Tuesday 17th December	Reopens Thursday 16th January 2025

Strathmore Park Community Centres Te Tūhunga Rau Raukawa Community Centres	manager@spcc.org.nz	Closing Date Monday 23 December 2024	Reopening Date - Monday 13 January 2025
Te Haika (CATT) Mental health crisis service	0800 745 477 call the emergency services on 111 for an immediate response		Open 24/7 Te Haika Website 24 hour, 7 day a week, 365 days a year phone triage service for mental health service in the Wellington, Wairarapa, Hutt and Kapiti areas
Te Menenga Pai Nga Whare Hauora Newtown	04 389 6113 277 Mansfield St, Newtown Cook Islands Māori, Māori, Samoan, English		24 hour, 7 day a week service
Te Wāhi Āwhina Community Support Base	If you need urgent assistance, please phone our Contact Centre on 04 499 4444 Te Wāhi Āwhina	Closed from 20 December	
Te Whare Tiaki Wahine Refuge	0800 733 843 (0800 REFUGE) 24/7 - 365 days 04 237 7027		Crisis line open year-round 24/7 – 365 days
The Free Store	Liv Hartfield (General Manager) 022 095 8502 storemanager@thefreestore.org.nz	(last day of operation) 19th December	(first day of operation) 6th January
The Salvation Army, Newtown Centre, Newtown	(04) 389 0594 4 Normanby Street – Office, Foodbank, Drop-in Centre, Social Workers and Transitional Housing	Closing 24 December	Re Open 6 January

The Soup Kitchen	04 385 9299 132 Tory Street, Te Aro, Wellington	Varied Days and Times from 21 December See Attached List here or See tab on CNW Website	Normal hours resume from 10 th February
Trinity union church	trinityunion@xtra.co.nz	last day the office will be open 18th December	First day Office back 2025 6th January Church services on Sunday morning continue through the Christmas new year period
Utilities Disputes (UDL) Tautohetohe Whaipainga	0800 22 33 40 info@utilitiesdisputes.co.nz	Closed from 3pm Tuesday 24 December	Reopen 6 January 2025
Vinnies Wellington Office (St Vincent de Paul Society Wellington) – Welfare and Support Services	04 389 7122 info@vinnieswgtn.org.nz	Closing 24 December 2024	Re Open 6 January 2025
Volunteer Wellington	Wellington 04 4994570 info@volunteerwellington.nz Hutt office 04 566 6786 The Porirua Office 04 237 5355	(Last Day of Operation) 20 December 2024 (Last Day of Operation) 20 December 2024 (Last Day of Operation) 20 December 2024	Reopening 15 January Reopening 15 January Reopening 15 January
WellAble	info@well-able.org.nz / 04 298 2914	Closing – 3pm Tuesday 24th December 2024	Reopening – 9am Monday 6th January 2025
Wellington Boys’ and Girls’ Institute (BGI)	bgioffice@bgi.org.nz	Closing: 20th December 2024	Re Opening: 13th January 2025
Wellington City Council	04 499 4444 (24/7, 365 days)	Call centre will be operational throughout the holiday period	View our services and facilities that have reduced opening hours during holiday periods.

<p>Wellington City Libraries</p>	<p>04 389 2830 (Newtown Library)</p>	<ul style="list-style-type: none"> • 22nd Dec, 29th Dec: Te Awe (City), Waitohi (Johnsonville) only these branches are OPEN • 23rd Dec: All branches OPEN. • 24th Dec: ALL Libraries close at 1pm • ALL Libraries closed on Statutory public holidays (25, 26th Dec, 1st, 2nd Jan) 	<ul style="list-style-type: none"> • 27th- 31st Dec: Te Awe (City), Waitohi (Johnsonville), Te Awa a Taia (Kilbirnie) Te Māhanga (Karori) only these branches are OPEN • 29th Dec: Te Awe (City), Waitohi (Johnsonville) only these branches are OPEN • 3rd Jan, 4th January: Te Awe (City), Waitohi (Johnsonville), Te Awa a Taia (Kilbirnie) Te Māhanga (Karori) only these branches are OPEN <p>Reopening Date: 6th Jan: Normal hours resume for all branches.</p> <p>Extra Notes: check the website: https://www.wcl.govt.nz/visit/holiday-hours/</p>
<p>Wellington City Mission Whakamaru</p>	<p>0800 245 0900 Reception@wgtncitymission.org.nz</p>	<p>See Full List of Detail here or See tab on CNW Website</p>	<p>Normal Hours resume from 6 January</p>
<p>Wellington Family Court (Kaiārahi)</p>	<p>stewart.guild@justice.govt.nz 027 204 0492</p>	<p>3pm December 24th 2024</p>	<p>Re Open 3 January 2025</p> <p>Family Courts will provide a national service for urgent applications over the Christmas and New Year holiday period. Urgent applications will continue to be managed via the eDuty platform.</p> <p>All urgent Family Court applications are required to be submitted to the registry by 2.00pm (exception 12pm on 24 December).</p> <p>On the statutory public holidays (Dec 25, 26, Jan 1, 2) the national eDuty service will be unavailable.</p>

Wellington Rape Crisis	support@wgnrc.org.nz or Office@wgnrc.org.nz	Last day of operation 20 December	Re-open on the 6 January 2025
Wellington Sexual Abuse HELP Foundation	info@wellingtonhelp.org.nz 04 801 6655	(Crisis Line Still Open - operates 24/7) 0800 FOR HELP	
Wellington Timebank	Ground Level: Corner Rintoul & Colombo Streets info@wellingtontimebank.org.nz (022) 1200355 www.wellingtontimebank.org.nz	Last Day Open Tuesday 17th December	Reopens Thursday 16th January 2025
Whare Manaaki Incorporated Porirua Womens Refuge	0800refuge 24hr crisis 0800 733 843 04-234 6118	Open year round	We are here 24/7 365 days of the year. 0800refuge. Free call from any cell phone. We can help you make a plan for your safety or give immediate assistance. If you need to delete your call history. Please call 111 if you are in danger!
Wellington Women's House	house@wwbh.org.nz	23rd December 2024 (Last Day of Operation)	6th January 2025 (first Day of Operation)
Wellington Women's Refuge	Office: 04 3851012 24/7 Crisis line: 0800 REFUGE (733 843)	Crisis line open year-round 24/7	
Youthline Wellington Inc.	(04) 801 6924 – Office Admin 0800 37 66 33 (Youthline Helpline – 24/7) For general office enquiries: office.wgtn@youthline.co.nz For volunteer enquiries: volunteer.wgtn@youthline.co.nz	Office Closing 23 December 2024 Helpline will stay open	Office Re-Opening on 13 January 2025 Youthline's 24/7 Helpline continues to operate over the Christmas break. For counselling support, free call on 0800 37 6633, or txt 234, or webchat. Webchat: https://www.youthline.co.nz/web-chat-counselling.html

This list was produced by Community Networks Wellington Inc.

PH: (04) 385 3518 Web: www.cnw.org.nz Email: (General Enquiries) office@cnw.org.nz

Crisis Helplines 24/7

If you are in crisis, you should seek help immediately. You can also call 111 or go to the nearest emergency room.

Alcohol Drug Helpline

0800 787 797 or text 8681, 24 hours a day, 7 days a week [Click here](#) to chat online

Healthline

Call 0800 611 116 for advice from a registered nurse 24 hours a day, 7 days a week

Depression Helpline

Call 0800 111 757 or text 4202 for support, tools, and information about depression and anxiety

Gambling Helpline

Call us FREE, day or night, on 0800 654 655 or text us on 8006

Lifeline

Call 0800 543 354 or text 4357 for counseling, support, advice, and information

Mental health crisis service Te Haika (CATT)

0800 745 477 call the emergency services on 111 for an immediate response Open 24/7 [Te Haika Website](#)

24 hour, 7 day a week, 365 days a year phone triage service for mental health service in the Wellington, Wairarapa, Hutt and Kapiti areas

OUTLine NZ

Free phone 0800 688 5463 for sexual and gender identity support

Samaritans crisis helpline

Call 0800 726 666 for confidential support for anyone who is lonely or in emotional distress

Safe to Talk

Call 0800 044 334 or text 4334 for a sexual harm helpline

Seniorline

Free phone 0800 725 463 for information for older people

Suicide Crisis Helpline

Call 0508 828 865 for anyone who feels suicidal or wants to talk about suicide

Victim Support

Call 0800 842 846 for emotional and practical support

Wellington Womens Refuge

Need help now? Crisisline: 0800 REFUGE or 0800 733 843

Find your closest refuge <https://womensrefuge.org.nz/contact-us/find-your-local-refuge/>

Youthline Wellington Inc.

For counselling support, free call on 0800 37 6633,
or txt 234, or webchat. <https://www.youthline.co.nz/web-chat-counselling.html>