



St Vincent de Paul Society Wellington Area

A cup of water given in my name | The hand of Christ blesses the cup

The hand of love offers the cup | The hand of suffering receives

People helping People

Vinnies Wellington – Level 4 COVID-19 Response

For External Agencies - Essential Pack Distribution

Vinnies Wellington is providing essential services to the community throughout COVID-19 Alert Level 4. Services over this time will be the distribution of **Essential Parcels** only with delivery priority given to current Vinnies clients.

Opening hours:

Monday – Friday

9am – 12pm

Essential parcels are distributed by delivery only or by pick-up from external agencies. (the Newtown Welfare and Support Hub is closed to the public).

Please be aware that we're operating at a reduced capacity. We'll do our best to assist where we can. If you can pick-up parcels on behalf of your clients, we may be able to assist above our reduced delivery capacity.

If we're unable to assist you at this time, we can provide information for other agencies that may be able to help.

Available Essential Packs:

Food Pack

- Single or family
- Essential items only
- Note any dietary requirements and cooking facilities

Baby Pack

- For urgent needs only
- 0 – 3 months clothing (we are very low on this stock)
- 3 – 6 months clothing
- Bassinet bedding (sheet set + blanket)
- Cot bedding (sheet set + blanket)
- Nappies (*baby weight kg*)

Material Goods

- For urgent needs only
- Please inquire with the Vinnies team for further details

How to access Essential Parcels:

Contact the Vinnies team via:

- Freephone: 0800 VINNIES (8466437)
- Call: 04 389 7122
- Email: info@vinnieswgtn.org.nz
- Text: 021 215 7098
- Social: Facebook @vinnieswgtn

Please use the **Essential Pack Client Form** to refer clients.

How does delivery work:

Parcels will be delivered via the Vinnies Van or staff car to:

- Residential address
- Agreed drop-off point for those with no fixed abode (e.g. living in a car)
- Organisation address

Vinnies staff will drop parcels to the front door or agreed drop-off point. A text or call will be sent to the client to let them know delivery has been made.

Please note,

- Delivery staff will **not** knock on doors or press doorbells/ buzzers
- Agreed drop-off areas for those with no fixed abode will be in open public areas (e.g. no alleyways)
- Delivery staff will keep a minimum of 2-meters distance of all people while working
- Delivery vans will be thoroughly disinfected throughout the day

Vinnies Social Worker

The Vinnies Social Worker will continue working closely with her current client base. If you have any queries other than the Essential Parcels, please contact her directly:

Tania Martin

socialwork@vinnieswgtn.org.nz

022 130 2551

Please reach out to the Vinnies team if there is any way we can support you.

Kia Kaha – Stay Strong