



Whakamaru Dental Clinic: Referrer's Guide and Referral Form

We're excited to be able to offer the Whakamaru Dental Service to the whānau you support, helping remove barriers to essential oral health care and wellbeing.

This Referrer's Guide has been developed to support you in navigating the service, outlining the Dental Service model, the three funding pathways and how to refer, including access to the online Referral Form. Referrers play an important role in supporting access to care, and we look forward to working alongside you to ensure great outcomes.

Location

The Dental Clinic operates at **Whakamaru; Level 1, 4-8 Oxford Terrace in Mt Cook**, Wellington. The clinic is open 3 days per week, on **Tuesdays, Wednesdays, and Thursdays**.

Who Provides the Service

Services are delivered by a **fully qualified Dentist and Dental Assistant** contracted by Ora Toa. Our Dental Clinic Coordinator, Moira, will be you and your client's main point of contact. She can be contacted at whakamarudentist@wcm.org.nz or on 022 615 8191.

Who is Eligible for the Service

Manuhiri are eligible for support via one of the three funding pathways:

1. **Te Whatu Ora** provides funding for adolescents in high school (from Year 9) who receive Oral Health Services to Adolescents (OHSA), up to the day they turn 18 years old.
2. **MSD** provides up to \$1,000 for immediate + essential dental treatment, over any 52-week period, who are on a low income or benefit. Applicants don't have to be on a benefit to apply; however, there are income and cash asset limits for those not on a benefit.
3. **ACC** provides funding for dental issues caused by accidents. This requires an active ACC claim number – this can be created through an initial consultation appointment with our dentists.

Please feel free to contact our Dental Clinic Coordinator, Moira, via the contact details above, if you have any questions regarding funding pathways and eligibility of your clients.

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Expectations for Referral

Consent Processes

The client must provide informed, voluntary consent prior to referral. Please check that your client understands the referral process and that eligibility will be checked before an appointment is made.

A Wellington City Mission consent form will be completed with the client when they come for their first appointment. If utilising the MSD funding stream, WCM can provide support and advocacy.

Considerations to Note

Let us know if there is anything your client might need from us, we want to make it great experience for them. These can be noted in the referral form or discussed directly with the Dental Clinic Coordinator. These might be:

- trauma-related triggers (e.g. clinical smells/sounds, reclined, being touched)
- communication or language support needs
- mental health considerations
- behavioral support needs
- cultural needs or preferences

How to Refer

Please consider which funding pathway your client is eligible for before referring them to the Whakamaru Dental Clinic. Please fill out the linked online Referral Form and let us know if you need any help throughout this process → [Whakamaru Dental Clinic Referral Form – Please Fill in Form Here](#). Thank you!

Ngā mihi nui,

The Wellington City Mission and Whakamaru Dental Clinic Team

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